

## State Monitor Advocate/State Complaint Specialist



Monitor Advocates at the National, Regional, and State levels help to ensure that the services provided to [Migrant Seasonal Farmworkers \(MSFWs\)](#) are "qualitatively equivalent and quantitatively proportionate" to the services provided to other jobseekers. This means that MSFWs should receive all workforce development services, benefits and protections on an equitable and non-discriminatory basis (i.e. career guidance, testing, job development, training, and job referral).

**In order to locate and to contact MSFWs who are not being reached by the normal intake activities conducted by the local Job Service offices, the focus of the workforce delivery system will be to:**

1. Increase the number of MSFWs in all labor exchange activities;
2. Increase the number of agricultural employers utilizing labor exchange services;
3. Encourage use of the [Agricultural Recruitment System \(ARS\)](#);
4. Encourage MSFWs' transition to higher wage jobs & permanent year round employment in non-agricultural work;
5. Enhance collaboration with MSFW service providers;
6. Encourage full integration of MSFWs and agencies that serve them into the One-Stop centers around the country.

State and Regional Monitor Advocates are responsible for ensuring that services provided are in accordance with federal regulations ([20 C.F.R. 651-658](#)) and the Workforce Investment Act.

### **Send your questions/comments/concerns to:**

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Workforce Development Agency  
Michigan Works!  
32849 Red Arrow Hwy, Suite 200  
Paw Paw, MI 49079  
[E Mail: ArandaG@michigan.gov](mailto:ArandaG@michigan.gov)  
Voice: (269) 657-7014 ext. 1254  
Fax: (269) 655-1094

Contact your nearest [Michigan Works! One-Stop Service](#) Center if you have a complaint about:

- A One-Stop Service Center
- A Job you were referred to by a One-Stop Service Center